



CUSTOMIZED SOLUTIONS. VALUE WITHOUT COMPROMISE. THAT'S A CVA.

Tractors Singapore's CVA is an individualized plan customized to suit your needs and budget. It is designed to help you maximize productivity and minimize costs with no pre-determined requirements or specific products or services that you must agree to buy. You can have more time to do what is more important – managing and growing your core business.

At Tractors Singapore, we ensure that you get the best advice and service from our skilled and dealer specialists to keep your engine running at its best.

Keeping your vessel running is key to your success. With CVAs, you have individualized solutions, ranging from traditional parts and services to connected technologies and more.

- + MINIMIZE OPERATING COSTS**
KNOW YOUR BUDGET AND BEST PRACTICES TO HELP IT.
- + UPTIME**
KEEP RUNNING. KEEP MOVING.
- + TOTAL CARE**
WE MONITOR YOUR SYSTEMS. YOU DRIVE YOUR BUSINESS FORWARD.

EASY TO OWN. READY TO RUN. THAT'S A CVA.

Cat® Customer Value Agreement (CVA) Overview And Benefits
Hassle-free Ownership
Hassle-free Maintenance
Peace Of Mind From Equipment Health Management
Security Of Expert Dealer Support

<p>UP TO 50%</p> <p>LONGER COMPONENT LIFE WITH CAT FILTERS</p>	<p>UP TO 2x</p> <p>LONGER ENGINE WORKING LIFE WITH CAT FLUIDS</p>	<p>UP TO 80%</p> <p>LOWER FUEL INJECTOR COST PER HOUR WITH CAT FILTERS</p>
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TSL CVA Solutions

LEVEL 1 FUNDAMENTAL

LEVEL 2 SUPERIOR

LEVEL 3 PRIME

Hassle-Free Ownership	Auto-Renewal	Recommended	Recommended	Recommended
	Connected Asset Insights		✓	✓
	Helpful Advice	Respond within 24 hours	Respond within 12 hours	Respond within 6 hours
	Known Hourly Rate	✓	✓	✓
Hassle-Free Maintenance	Cat Genuine Parts, Delivered on Time	PM Parts	PM Parts and Major Maintenance Parts	PM Parts and Major Maintenance Parts
	Cat Fluids	Recommended	Recommended	Recommended
	TSL Labor		Labor Rate for PM and Major Maintenance	Labor Rate for PM and Major Maintenance
	Wear & Tear Item Component Changeout		✓	✓
Peace of Mind from Equipment Health Management	Easy Access to Asset Information	✓	✓	✓
	Equipment Condition Monitoring Report		✓	✓
	Inspections	Customer Performed TA1 Inspection	TSL Performed TA1 (2 per year)	TSL Performed TA1 (4 per year)
	Fluid Health Management through S·O·S	✓	✓	✓
	Asset Protection (ESC)	Recommended	Recommended	Recommended
	Vision of Pending Service Letters		✓	✓
	Access to Equipment Warranty Details		✓	✓
Security of Expert Dealer Support	Customer Training	PM	Operations & Maintenance	Operations & Maintenance
	Event Planning	PM Event Planning	Demand Planning	Demand Planning
	Fuel Management		Recommended	Recommended
	Cat CORE Support			✓

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LET'S DO THE WORK.™

Tractors Singapore

